

ANS12: When the SOUL 2.0 Application starts asking CD to insert such error occurs when the SOUL 2.0 Icon gets corrupted or lost the Path to open SOUL 2.0

- Close the SOUL 2.0 Application and Server both, if running
- Open the following path in the folder
 - C:\Program Files\INFLIBNET Centre\SOUL20\
- Right Click the SOUL.exe file
- Select the option Send To – Desktop (Create Shortcut)
- Close the currently opened folder
- On the desktop, *Shortcut to SOUL 2.0* is new icon to open the SOUL 2.0 Application. (One may delete the previous icon which was giving error)